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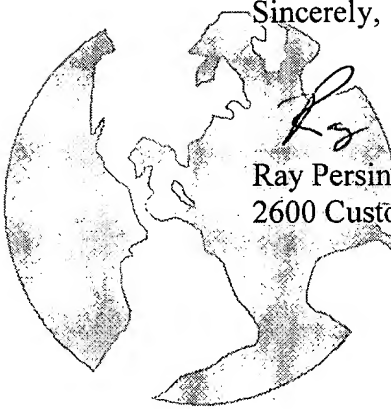
May 14, 2001

OIPE Customer Service

Dear Sir or Madam:

We have received 09/680,543 in the group, however it would appear that OIPE has not finished processing the application yet. Please take note that no filing date is yet associated with the application and the applicant has yet to receive a filing receipt. Please correct and return to 2600.

Sincerely,

A stylized graphic of a globe, showing the continents in a dark, textured pattern against a lighter background. A signature, which appears to be 'Ray Persino', is written in black ink across the center of the globe.

Ray Persino
2600 Customer Service Representative

